INFORMATION DISCLOSURE CITATION

(Use several sheets if necessary)

Docket Number (Optional)	Application Number
13768.494	Not Yet Assigned
Applicant(s)	
Alan B. Auerbach et al.	
Filing Date	**Group Art Unit**
March 19, 2004	Not Yet Assigned

U.S. PATENT DOCUMENTS

*EXAMINER INITIAL	REF	DOCUMENT NUMBER	DATE	NAME	CLASS	SUBCLASS	FILING DATE IF APPROPRIATE

FOREIGN PATENT DOCUMENTS

	REF	DOCUMENT NUMBER	DATE	COUNTRY	CLASS	SUBCLASS	Translation YES	Translation NO

OTHER DOCUMENTS *(Including Author, Title, Date, Pertinent Pages, Etc.)*

/P.F./	1	U.S. Patent Application Serial No.: 10/006,636 for "Service Quality Monitoring System and Method" filed December 3, 2001

EXAMINER	DATE CONSIDERED
/Parham Fatehi/	09/17/2007

EXAMINER: Initial if citation considered, whether or not citation is in conformance with MPEP Section 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.